



COLLEGE of AMERICAN
PATHOLOGISTS

Conversation With Clinicians

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Yasmeen M. Butt, MD, FCAP

Panelists: Dr. Nashay Clemetson, MD, FAAD
Dr. Ana C. Zamora, MD

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Shane D. B. Smith, MD, FCAP

- Member- New in Practice Committee
- Dermatopathologist at Quest Diagnostics
- Special interest in acral melanoma, cutaneous lymphoma, alopecia and non-neoplastic pigmentary disorders
- Advocate for advancing dermatopathology through education and innovation
- Board certified AP/CP



Yasmeen M. Butt, MD, FCAP

- **Associate professor and consultant at Mayo Clinic Arizona**
- **Chair, CAP New In Practice Committee**
- **Thoracic Pathologist, part of a consult practice**



Nashay Clemetson, MD, FAAD

- **Founder and CEO of My360Derm**
- **Expertise in medical, and cosmetic dermatology**
- **Committed to providing personalized, patient-centered care**
- **Board certified Dermatologist**
- **Recipient of the 2024 Rising Star Award from the Black Chamber of Commerce**



Dr. Ana C. Zamora, MD

- **Critical Care Specialist and Pulmonologist at Mayo Clinic Arizona**
- **Medical Director of the Interstitial Lung Disease (ILD) Clinic**
- **Co-director of the Autoimmune ILD Clinic**



Disclaimer

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Objectives

- **Emphasize the value of clear language in reports to enhance understanding and reduce errors**
- **Highlight the role of collaborative relationships in fostering effective teamwork**
- **Explore strategies for staying updated with evolving medical terminology**
- **Examine the role of technology in streamlining communication and collaboration**

Importance of Clear Language/Reports:

- **Clear & Concise Language in Pathology Reports**
 - **Reduces misunderstandings and ensures accurate interpretation**
 - **Enhances clarity for clinicians, reducing the risk of misdiagnosis**
 - **Improves communication between pathologists, clinicians, and patients**

Importance of Clear Language/Reports:

- **Examples of Improved Outcomes with Clear Communication**
 - Situations where clear reports or follow-up calls led to better patient management
 - Impact of concise language in preventing delays or errors in treatment decisions

Importance of Clear Language/Reports:

- **Common Challenges in Pathology Reports**
 - Ambiguous terminology and complex language leading to confusion
 - Pitfalls like misinterpretation of findings or delayed diagnoses
 - Solutions: Standardized terminology, clear formatting, and follow-up, multi-disciplinary discussion for complex cases

Collaborative Relationships

- **Building Trust & Rapport in Collaborative Relationships**
 - Fosters open communication and mutual respect among healthcare teams
 - Strengthens teamwork between pathologists, surgeons, oncologists, and other clinicians
 - Leads to more effective patient care and decision-making

Collaborative Relationships

- **Impact on Enhanced Teamwork**
 - Improves coordination of care and treatment planning
 - Encourages shared responsibility for patient outcomes
 - Increases overall satisfaction with interdisciplinary collaboration

Updated terminology

- **Staying Updated with Evolving Medical Terminology**
 - Encourage continuous education through conferences, journals, and workshops
 - Foster collaboration with professional organizations for up-to-date resources
 - Promote peer-to-peer learning and internal seminars for knowledge sharing

Updated terminology

- **Tools & Approaches for Standardizing Terminology**
 - Use standardized terminology databases (e.g., WHO) for consistency
 - Implement templates and checklists to ensure clear, uniform language in reports (.e.g., CAP cancer templates)
 - Leverage electronic health records (EHR) systems with built-in terminology support to reduce errors and enhance clarity

Updated terminology

- What initiatives or resources do you recommend for ongoing education and training to ensure clinicians remain updated with current practices and terminology?

Technology in Communication:

- **Impact of Technology on Communication**
 - Explore benefits and challenges of technology (e.g., EMRs, messaging apps)
 - How technology can streamline communication or cause delays/ambiguities
 - Risks of over-reliance on technology, e.g., reduced face-to-face interaction

Technology in Communication:

- **Facilitating Communication with Technology**
 - EMRs: Enhance documentation, quick access to patient data, and improve care coordination
 - Messaging Apps: Instant communication for quick queries, updates, and decision-making
 - Telemedicine: Enables remote consultations, improving access to care

Technology in Communication:

- **Challenges in Communication**

- Potential for misinterpretation or information overload
- Privacy concerns with digital messaging and patient data
- Time management issues due to constant notifications

Technology in Communication:

- **Best Practices for Utilizing Technology**
 - Regular training on software tools (e.g., EMR systems)
 - Use secure messaging platforms for patient and colleague communication
 - Establish clear guidelines for technology use (response times, appropriate channels)
 - Encourage face-to-face or video communication when complex discussions are needed

Summary

- **Clear Language:** Highlight its role in reducing errors and improving understanding.
- **Collaboration:** Emphasize teamwork through strong relationships.
- **Terminology Updates:** Explore strategies to stay current with medical terms.
- **Technology:** Examine its impact on communication and collaboration.

Thank you

Special thanks to our panelists

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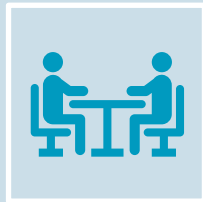
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