



2025 Laboratory Improvement Programs Order Form for International Laboratories

Instructions:

This form may be (a) used to submit your completed order or (b) filled out to request a formal quotation (select “Pro-Forma Required” in the Payment Information section). If you require assistance with program selection or have additional questions related to our program offering, please contact our International Market Development Team (internationalteam@cap.org).

Initial Information:

To create your account in our system and assign you a unique identifier (seven-digit CAP number), we need some basic information.

- Institution Name – this is the overall organization name and will appear in your Organization Profile online.
- Laboratory Name (optional) – this will allow you to provide an extension of your institution name or provide a secondary laboratory name.

Medical Director:

This is the primary management contact for the testing site, and required information to participate in our proficiency testing (PT)/external quality assessment (EQA) programs. This person does not need to possess an MD or PhD degree.

Additional PT/EQA Contact Information:

Participation in the CAP PT/EQA programs requires several communications. Specifying the appropriate information below will ensure prompt communication.

- Ordering Contact – used for ordering questions; receives order acknowledgements and order confirmations
- Shipping Contact – used for shipment inquiries including customs clearance; receives shipment notifications
- Shipping Address – used for delivery of PT/EQA kits and binders
 - This must be a physical address. PO boxes are not acceptable.
 - Most customers use the physical street address for the organization. Be as specific as possible (eg, the receiving department, the room or floor level of the laboratory).
 - If your shipments are managed through a third party (a freight forwarder, a distributor, etc.), then please indicate the appropriate option and provide the related information.
- Mailing Address – this is to receive evaluation reports and other documents (non-kit materials); if this is blank, the shipping address will be the default for mailing items.

CAP Invoice Types:

Each type of invoice listed below serves a different purpose and not all may apply to your organization.

- Proforma Invoice – preliminary bill of sale with a quotation; may be used for a cost estimate or to support generation of purchase order within your organization
- Commercial Invoice – document that provides additional information regarding the kits and is used for customs declaration during shipment
- Financial Invoice – document that itemizes the sales of programs and services used by the customer to remit payment to CAP

Payment Information:

- To receive a formal quotation, please select “Pro-Forma Required,” leave the rest of the page blank and complete the Billing Information section on the following page.
- If you wish to place an order, then please indicate one of the payment methods and provide the requested information. There are five payment options – check, purchase order, credit card, letter of authorization, and wire transfer – with instructions for each option.

Billing Information:

To avoid order delays, we need the appropriate financial contact name, mailing address, and email address. Invoices related to your PT/EQA will be emailed to the contact provided. If the payment to the CAP is made by a sales agent/distributor, then please provide their related information where indicated on the form.

Programs Selection:

The remaining pages capture the programs you would like to order. The first set of pages feature new programs and selected additional resources. The remaining pages are blank for you to enter your order. Please print out additional blank pages if needed.



COLLEGE of AMERICAN
PATHOLOGISTS

Laboratory Quality Solutions

325 Waukegan Rd.
Northfield, IL 60093-2750 USA
t: +1-847-832-7000, option 1
cdm@cap.org | cap.org

CAP Number (if you have one)

CLIA Number (if applicable)

Email completed form to: cdm@cap.org

2025 Laboratory Improvement Programs Order Form for International Laboratories

Institution Name

Laboratory Name (Optional)

Country Code

Laboratory Phone Number

Extension

Medical Director

Mr. Ms. Medical Director (First/Given Name) Medical Director (Last/Family Name) MD DO PhD
Mrs. Dr. Other

Medical Director Email

Country Code

Medical Director Phone Number

Extension

Proficiency Testing (PT)/External Quality Assessment (EQA) Ordering Contact - Used for Ordering Questions

Mr. Ms. PT/EQA Ordering Contact (First/Given Name) PT/EQA Ordering Contact (Last/Family Name) MD DO PhD
Mrs. Dr. Other

PT/EQA Ordering Contact Email

Country Code

PT/EQA Ordering Contact Phone Number

Extension

PT/EQA Shipping Contact - Used for Shipment Inquiries and Notifications

Mr. Ms. PT/EQA Shipping Contact (First/Given Name) PT/EQA Shipping Contact (Last/Family Name) MD DO PhD
Mrs. Dr. Other

PT/EQA Shipping Contact Email (Required)

Country Code

PT/EQA Shipping Contact Phone Number (Required)

Extension



Email completed form to: cdm@cap.org

2025 Laboratory Improvement Programs Order Form for International Laboratories

Laboratory's Physical Address

Street Address

City

State/Province

Postal Code (Required)

Country

PT/EQA Shipping Address - Used for Shipping PT/EQA Kits. Cannot be a PO Box.

Please select the option below that applies to the location where your PT/EQA kit materials are shipped. If "Same as Laboratory's Physical Address" is selected, then leave the rest of this section blank.

Same as Laboratory's Physical Address

**Freight Forwarder or other address in the US
Alternate Ship To** (ie, in-country address of distributor, sales agent, or other)

Department, Alternate Ship To, or Freight Forwarder Name

Contact Name

Email

Country Code

Phone Number

Extension

Street Address (Note: Program materials cannot be delivered to a PO box.)

City

State/Province

Postal Code (Required)

Country

PT/EQA Mailing Address - Used for Mailing Evaluations and Other Reports

Please select the option below that indicates where your evaluations and reports will be sent; and go to the next page. If these reports need to be sent to a different location than the laboratory's physical address or the PT/EQA Shipping Address, then please provide the information below.

Same as Laboratory's Physical Address

Same as PT/EQA Shipping Address

Department Name (If not provided above)

Street Address

City

State/Province

Postal Code (Required)

Country



Email completed form to: cdm@cap.org

2025 Laboratory Improvement Programs Order Form for International Laboratories

Payment Information

If you want a formal quotation, select "Pro-Forma Required." This is NOT a method of payment.

Pro-Forma Required

If you wish to submit an order for processing, you must **include one** of the five payment methods to avoid delays.

- The customer is responsible for all bank fees associated with submitting a wire transfer; therefore that amount should be included with your payment. (See Ordering Supplement for additional information.) When submitting payment, please include customer name, CAP number, account number, and invoice and/or order number. Information on **where to remit payment is provided below.**

Wire Transfer

Remit payment to:

BMO Bank N.A.
320 S. Canal Street
Chicago, IL 60606 USA
Phone: +1-312-461-2323

Account Name: The College of American Pathologists
Account Number: 223-733-7
ABA Number: 071000288
SWIFT #: HATRUS44

- The CAP accepts credit card for payment (VISA, Mastercard, and American Express). To keep your card information safe, please provide a contact and indicate a phone number for the CAP to directly contact.

Contact Name

Phone number

Best time to call locally

- A purchase order indicates a future commitment to pay. Once it is generated, please indicate the purchase order number below. **Include a copy of the full purchase order with your completed order form.**

Purchase Order Number

- If a purchase order is not available, a signed letter of authorization on your institution's letterhead is acceptable. Please specify the payment method (bank draft, wire transfer, etc.) in your letter. **Include a copy of the letter with your completed order form.**

Letter of Authorization

- If making payment by check, please make payable to the College of American Pathologists in US dollars. Indicate the check number below and **send the check to the address provided.**

Check Number

Send check to:

College of American Pathologists
325 Waukegan Rd, Northfield IL 60093

Payment Total – for any method indicated above

\$ _____



COLLEGE of AMERICAN
PATHOLOGISTS

Laboratory Quality Solutions

325 Waukegan Rd.
Northfield, IL 60093-2750 USA
t: +1-847-832-7000, option 1
cdm@cap.org | cap.org

CAP Number (if you have one)

Email completed form to: cdm@cap.org

2025 Laboratory Improvement Programs Order Form for International Laboratories

Billing Information

Mr.	Ms.	Billing Contact (First/Given Name)	Billing Contact (Last/Family Name)	MD	DO	PhD
Mrs.	Dr.	_____	_____	Other	_____	_____

Select if the Commercial Invoice (shipment invoice) should include the billing or buying agent contact.

If this box is checked, the billing contact (also known as Buying Agent) is responsible for customs clearance of your order and may be contacted by the applicable government agencies.

Note: Commercial Invoice is for shipment purposes only; it is not the Financial invoice that you remit payment on to the CAP for your order.

Billing Contact Email (Required)

Country Code	Billing Phone Number (Required)	Extension	Tax ID/VAT
_____	_____	_____	_____

Billing Institution Name (Please print)

Accounts Receivable (A/R) Number (If available)

Billing Street Address

City	State/Province
_____	_____

Postal Code (Required)	Country
_____	_____

Note: For special billing or documentation needs please contact the CAP's Customer Data Management team (cdm@cap.org).



Email completed form to: cdm@cap.org

2025 Laboratory Improvement Programs Order Form for International Laboratories

Every year the CAP adds programs to our offering, addressing evolving practice and emerging needs in laboratory medicine. Below is a list of new programs for 2024-2025. If you need or are interested in getting assistance to finding the appropriate PT/EQA program (for a given laboratory section or entire laboratory testing menu), please contact internationalteam@cap.org.

New Program Description and Program Code	Quantity	Unit Price (USD)	Total Price (Qty x Unit Price)
Anatomic Pathology			
HER2 and ER Immunohistochemistry Interpretation Only (HERI)	_____	_____	_____
CAP/NSH HistoQIP Pediatric Program (HQPED)	_____	_____	_____
Blood Gas, Critical Care, and Oximetry			
Critical Care Blood Gas with Hematocrit (AQH)	_____	_____	_____
Critical Care Blood Gas, i-STAT (AQIS)	_____	_____	_____
Chemistry			
<i>H. pylori</i> Breath Test (HPBT)	_____	_____	_____
Waived Hemoglobin (HCC1)	_____	_____	_____
Endocrinology			
Parathyroid Hormone (PTH)	_____	_____	_____
Genetics and Molecular Pathology			
CAP/ACMG Acylcarnitine Quantitation for Inherited Metabolic Disorders (BGL4)	_____	_____	_____
Hematology and Clinical Microscopy			
Blood Cell Identification, Virtual (BCPV)	_____	_____	_____
Histocompatibility			
HLA Antibody Screen (Class I/Class II) Only (MXS)	_____	_____	_____
HLA Crossmatching, Antibody Screen, and Antibody Identification (Class I/Class II), Extra Plasma (MXEP)	_____	_____	_____

Please allow **5** business days to process your order.



Email completed form to: cdm@cap.org

2025 Laboratory Improvement Programs Order Form for International Laboratories

Every year the CAP adds programs to our offering, addressing evolving practice and emerging needs in laboratory medicine. Below is a list of new programs for 2024-2025. If you need or are interested in getting assistance to finding the appropriate PT/EQA program (for a given laboratory section or entire laboratory testing menu), please contact internationalteam@cap.org.

New Program Description and Program Code	Quantity	Unit Price (USD)	Total Price (Qty x Unit Price)
Instrumentation Verification			
Cystatin C Calibration Verification/Linearity (LN49)	_____	_____	_____
Thyroid Panel Calibration Verification/Linearity (LN50)	_____	_____	_____
Factor VIII Calibration Verification/Linearity (LN51)	_____	_____	_____
HBV Viral Load Calibration Verification/Linearity (LN52)	_____	_____	_____
Microbiology			
Gastrointestinal Panel, Global (GIPN)	_____	_____	_____
Rapid Malaria, 5 Challenge (RML5)	_____	_____	_____
SARS-CoV-2 Antigen, 5 Challenge (CVAG)	_____	_____	_____
SARS-CoV-2 Molecular, 5 Challenge (COVM)	_____	_____	_____
Sexually Transmitted Infection Detection, Molecular (STIM)	_____	_____	_____
<i>Trichomonas vaginalis</i> , Molecular, 5 Challenge (TVG5)	_____	_____	_____
Quality Management Tools			
Quality Cross Check—Critical Care Blood Gas, i-STAT (AQSQ)	_____	_____	_____
Quality Cross Check—Critical Care Blood Gas with Hematocrit (AQHQ)	_____	_____	_____
Quality Cross Check—High-Sensitivity Cardiac Markers (HCRQ)	_____	_____	_____

Please allow **5** business days to process your order.



Email completed form to: cdm@cap.org

2025 Laboratory Improvement Programs Order Form for International Laboratories

Every year the CAP adds programs to our offering, addressing evolving practice and emerging needs in laboratory medicine. Below is a list of new programs for 2024-2025. If you need or are interested in getting assistance to finding the appropriate PT/EQA program (for a given laboratory section or entire laboratory testing menu), please contact internationalteam@cap.org.

New Program Description and Program Code	Quantity	Unit Price (USD)	Total Price (Qty x Unit Price)
Quality Management Tools			
Laboratory Staffing Ratios (QP251) <i>Note: QP251 is the QPR-A 2025 mailing released in December 2024.</i>	_____	_____	_____
Assessment of Consistency of Body Fluid Morphologic Observations for up to 10 Technologists (QPB10)	_____	_____	_____
Assessment of Consistency of Body Fluid Morphologic Observations for up to 25 Technologists (QPB25)	_____	_____	_____
Assessment of Consistency of Peripheral Blood Morphologic Observations for up to 10 Technologists (QPC10)	_____	_____	_____
Assessment of Consistency of Peripheral Blood Morphologic Observations for up to 25 Technologists (QPC25)	_____	_____	_____
Assessment of Consistency of Gram Stain Morphologic Observations for up to 10 Technologists (QPD10)	_____	_____	_____
Assessment of Consistency of Gram Stain Morphologic Observations for up to 25 Technologists (QPD25)	_____	_____	_____
Transfusion Medicine			
Transfusion Medicine - Automated with Electronic Crossmatch (JATXM)	_____	_____	_____
Transfusion Medicine - with Electronic Crossmatch (JXM)	_____	_____	_____
Competency Assessment Hub With Optional Safety & Compliance Courses			
Competency Assessment Hub, 2 to 50 total users (CA0050)	_____	_____	_____
Competency Assessment Hub, 51 to 250 total users (CA0250)	_____	_____	_____
Competency Assessment Hub (CA0050) with Safety & Compliance Courses (XCA0050), 2 to 50 total users	_____	_____	_____
Competency Assessment Hub (CA0250) with Safety & Compliance Courses (XCA0250), 51 to 250 total users	_____	_____	_____
For single users or more than 250 users, please contact the CAP.			
Continuing Medical Education			
Navigating Multimodality Biomarker Assessment (NMBA)	_____	_____	_____
Navigating Multimodality Biomarker Assessment, Additional Participant (NMB1)	_____	_____	_____



Email completed form to: cdm@cap.org

2025 Laboratory Improvement Programs Order Form for International Laboratories

In addition to our testing programs, the CAP provides other resources to support your laboratory's quality initiatives. Below is a selection of some of those resources. **Note: all content is only available in English. If you need or are interested in getting assistance to finding the appropriate resources (for a given laboratory section or entire laboratory testing menu), please contact internationalteam@cap.org.**

Online Education Programs	Quantity	Unit Price (USD)	Total Price (Qty x Unit Price)
CAP QMED Online Education (One-year license)			
15189 Walkthrough (QMEDWALK)	_____	_____	_____
Document Control (QMEDDOCU)	_____	_____	_____
Internal Auditing (QMEDAUDT)	_____	_____	_____
Risk Management (QMEDRISK)	_____	_____	_____
Management Review (QMEDMGMT)	_____	_____	_____
Mistake Proofing (QMEDMIST)	_____	_____	_____
QMS Implementation Roadmap (QMEDROAD)	_____	_____	_____
Quality Culture (QMEDQCUL)	_____	_____	_____
Quality Manual Development (QMEDMANL)	_____	_____	_____
Root Cause Analysis (QMEDROOT)	_____	_____	_____
Purchase all 10 QMED courses for a 25% discount.			

Please allow **5** business days to process your order.



Email completed form to: cdm@cap.org

2025 Laboratory Improvement Programs Order Form for International Laboratories

In addition to our testing programs, the CAP provides other resources to support your laboratory's quality initiatives. Below is a selection of some of those resources. **Note: all content is only available in English. If you need or are interested in getting assistance to finding the appropriate resources (for a given laboratory section or entire laboratory testing menu), please contact internationalteam@cap.org.**

Publications and Reference Guides	Quantity	Unit Price (USD)	Total Price (Qty x Unit Price)
Benchtop Reference Guides			
Arthropod Benchtop Reference Guide (ABRG)	_____	_____	_____
Body Fluids Benchtop Reference Guide (BFBRG)	_____	_____	_____
Bone Marrow Benchtop Reference Guide (BMBRG)	_____	_____	_____
Gram Stain Benchtop Reference Guide (GSBRG)	_____	_____	_____
Hematology Benchtop Reference Guide (HBRG)	_____	_____	_____
Mycology Benchtop Reference Guide (MBRG)	_____	_____	_____
Parasitology Benchtop Reference Guide (PBRG)	_____	_____	_____
Semen Analysis Benchtop Reference Guide (SABRG)	_____	_____	_____
Urinalysis Benchtop Reference Guide (UABRG)	_____	_____	_____
CAP Publications			
CAP Practical Guide to Gynecologic Cytopathology, 2nd Edition (PUB134)	_____	_____	_____
Quality Management in Clinical Laboratories, 2nd Edition (PUB319)	_____	_____	_____
Whole Blood Viscoelastic Assays in Clinical Diagnosis: An Illustrated Case-based Guide (PUB231)	_____	_____	_____
Color Atlas of Flow Cytometry (PUB230)	_____	_____	_____
Color Atlas of Hematology Vol. 2 (Bone Marrow), 2nd Edition (PUB229)	_____	_____	_____
Disruptive Technologies (PUB318)	_____	_____	_____
For more publication information, visit cap.org and click Publications .			

Please allow **5** business days to process your order.



**COLLEGE of AMERICAN
PATHOLOGISTS**

Laboratory Quality Solutions

325 Waukegan Rd.
Northfield, IL 60093-2750 USA
t: +1-847-832-7000, option 1
cdm@cap.org | cap.org

CAP Number (if you have one)

Email completed form to: cdm@cap.org

2025 Laboratory Improvement Programs Order Form for International Laboratories

Enter the appropriate PT/EQA program code and quantity to order. The program code and description information can be found in the Surveys Catalog on the individual program pages or the Analyte/Procedure Index towards the back of the catalog. (Note: The CAP will apply appropriate shipping and handling charges.) If you need or are interested in getting assistance to finding the appropriate PT/EQA programs (for a given laboratory section or entire laboratory testing menu), please contact internationalteam@cap.org.

If you need additional space to enter more programs for your order, print and copy this page as needed.

Program Code	Description	Quantity	Unit Price (USD)	Total Price (Qty x Unit Price)

Page Total \$ _____



Email completed form to: cdm@cap.org

2025 Laboratory Improvement Programs Order Form for International Laboratories

Enter the appropriate PT/EQA program code and quantity to order. The program code and description information can be found in the Surveys Catalog on the individual program pages or the Analyte/Procedure Index towards the back of the catalog. (Note: The CAP will apply appropriate shipping and handling charges.) **If you need or are interested in getting assistance to finding the appropriate PT/EQA programs (for a given laboratory section or entire laboratory testing menu), please contact internationalteam@cap.org.**

If you need additional space to enter more programs for your order, print and copy this page as needed.

Program Code	Description	Quantity	Unit Price (USD)	Total Price (Qty x Unit Price)



Email completed form to: cdm@cap.org

2025 Laboratory Improvement Programs Order Form for International Laboratories

Enter the appropriate PT/EQA program code and quantity to order. The program code and description information can be found in the Surveys Catalog on the individual program pages or the Analyte/Procedure Index towards the back of the catalog. (Note: The CAP will apply appropriate shipping and handling charges.) If you need or are interested in getting assistance to finding the appropriate PT/EQA programs (for a given laboratory section or entire laboratory testing menu), please contact internationalteam@cap.org.

If you need additional space to enter more programs for your order, print and copy this page as needed.

Program Code	Description	Quantity	Unit Price (USD)	Total Price (Qty x Unit Price)



Email completed form to: cdm@cap.org

2025 Laboratory Improvement Programs Order Form for International Laboratories

Enter the appropriate PT/EQA program code and quantity to order. The program code and description information can be found in the Surveys Catalog on the individual program pages or the Analyte/Procedure Index towards the back of the catalog. (Note: The CAP will apply appropriate shipping and handling charges.) **If you need or are interested in getting assistance to finding the appropriate PT/EQA programs (for a given laboratory section or entire laboratory testing menu), please contact internationalteam@cap.org.**

If you need additional space to enter more programs for your order, print and copy this page as needed.

Program Code	Description	Quantity	Unit Price (USD)	Total Price (Qty x Unit Price)



Email completed form to: cdm@cap.org

2025 Laboratory Improvement Programs Order Form for International Laboratories

Enter the appropriate PT/EQA program code and quantity to order. The program code and description information can be found in the Surveys Catalog on the individual program pages or the Analyte/Procedure Index towards the back of the catalog. (Note: The CAP will apply appropriate shipping and handling charges.) **If you need or are interested in getting assistance to finding the appropriate PT/EQA programs (for a given laboratory section or entire laboratory testing menu), please contact internationalteam@cap.org.**

Program Code	Description	Quantity	Unit Price (USD)	Total Price (Qty x Unit Price)

Please allow **5** business days to process your order.

Thank You!

Page Total	\$	_____
Subtotal from prior page(s)	\$	_____
Estimated Sales Tax*	\$	_____
Shipping Charges**	\$	_____
Order Total	\$	_____

*Import fees are the responsibility of the customer. To ensure timely delivery of your PT/EQA shipments, please work with your carrier and/or brokerage partner to set up an account for management of import fees as soon as possible.
**The CAP will add shipping charges to the order, as applicable. Please reference the order supplement for further information.