

COLLEGE of AMERICAN PATHOLOGISTS

### Ongoing Professional Practice Evaluation (OPPE) and Focused Professional Practice Evaluation (FPPE)

#### Making Sense of OPPE and FPPE

Moderator: Elizabeth Sagatys MD, FCAP

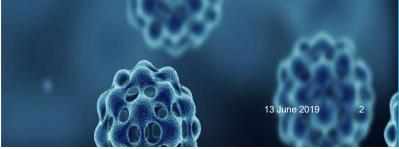
Subject Matter Experts: Moira P. Larsen MD, MBA, FCAP Johnnie M. Roe, Associate Director, Department of Pathology

> June 13, 2019 12:00 PM CDT

### Agenda

- Refresher: OPPE and FPPE
- Disclaimer
- > Objectives
- Overview and Summary
- Group Discussion
- ➢ Wrap Up: Conclusion & Next Steps







Nothing in this discussion should be construed as legal, billing or accounting advice. Such advice should only come from your legal and financial professionals.

### **Objectives**

- Describe the purpose of OPPE and FPPE
- Identify the elements of OPPE and FPPE that must be addressed
- Determine how to select appropriate OPPE and FPPE activities and measures for your practice
- Describe when OPPE and FPPE must be performed
- Identify the role of the Department Chair/Practice Head, Administration and Risk management in OPPE and FPPE development and execution

### **Overview**

- OPPE and FPPE established by The Joint Commission (TJC)
  - a. OPPE
    - A screening tool to evaluate practitioners with privileges and identify clinicians with an unacceptable quality of care
    - o Not designed to identify clinicians who are delivering good or excellent care
    - Screening tool; may have some false positives
  - b. FPPE
    - Follow up process to determine validity of any positives found in OPPE
    - Method to establish competency of new clinicians with no history of performance at institution

### **Overview**

#### **TJC Requirements:**

- Measures that are clearly defined
- Clear definition of who is responsible for review of measures
- Indicators/triggers/issues clearly defined
- Process clearly defined
- Results used in credentialing
- Application of FPPE and OPPE to ALL privileged practitioners
- Collaboration
  - o Medical staff services professionals
  - o Quality department staff
  - o Medical staff leaders
  - o IT support staff

## **Overview cont.**

- Measures that are clearly defined
  - o Peer case review
  - o Monitor practice patterns
  - Proficiency testing results
  - o Amended reports
  - o Turn-Around-Times
  - o Complaints filed
  - o Input from other departments/clinicians
  - Malpractice cases/Serious Unexpected Events or Outcomes
- OPPE review every 6 months
- Defined response or actions to adverse findings (including FPPE)

# Draft - Dept of Pathology Ongoing Professional Practice Evaluation

Domain	Indicator	Physician Data	Expected Target	Acceptable / Unacceptable	Data Source
Patient Care	<ol> <li>Correlation Studies: FS-Permanent section, Interinstitutional Review</li> </ol>		<5% disagreement		Department QA Quarterly Reports
	2. Blind Review of Surgical Pathology Cases		100% compliance; No major discrepancy		Review of 15 randomly selected cases
Medical/Clinical Knowledge	<ol> <li>CME Compliance</li> <li>PT Performance</li> </ol>		Appropriate number of hours Passing Performance		Medical Staff Office
Practice-based Learning and Improvement	Use of CAP Protocols		< 5% missing		Tumor Registry Audits
Interpersonal & Communication Skills	Appropriate use of intradepartmental consults, and extradepartmental consults				Departmental QA Quarterly Reports
Professionalism	# validated complaints		<1		Medical Staff Office
Systems-Based Practice	Surgical Case TAT (deviation from benchmark)		<5% delayed		Histology Dept QA data

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# Summary

- OPPE and FPPE are not optional
- May use OPPE and FPPE data for physician competency (CAP Standard ANP.10010)
- Integrate in Lab QM plan

   Make use of data you are already collecting
   Make use of reports that are already being produced
- Integrate data collection into your routine and monthly schedule

## **Conclusion and Next Steps**

- Please provide feedback on our survey
  - What other topics are of interest?
  - Would you be interested in being a moderator or subject matter expert?
     If so, contact Jackie Glanton at jglanto@cap.org
- Follow-up email after this roundtable to the entire community that will include links to related resources, content, and this recording

Practice Management Community of Practice

**Next Session** 

SAVE THE DATE: September 10, 2019, 1:00 PM (CDT)

Topic: Have Difficult Conversations Without Being Difficult

## **Conclusion and Next Steps cont.**

- Practice Management Programs
  - Practice Managers Forum –
     Contact Jackie Glanton at jglanto@cap.org
  - Practice Management Workshop Register via: <u>https://www.cap.org/calendar/practice-management-fundamentals-workshop</u> or contact Jackie Glanton
  - 10-Hour Practice Assessments –
     Contact Anthony Battistone at <u>abattis@cap.org</u>

