



Ongoing Professional Practice Evaluation (OPPE) and Focused Professional Practice Evaluation (FPPE)

Making Sense of OPPE and FPPE

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June 13, 2019 12:00 PM CDT

Agenda

- Refresher: OPPE and FPPE
- Disclaimer
- Objectives
- Overview and Summary
- Group Discussion
- Wrap Up: Conclusion & Next Steps



Disclaimer

Nothing in this discussion should be construed as legal, billing or accounting advice. Such advice should only come from your legal and financial professionals.

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Objectives

- Describe the purpose of OPPE and FPPE
- Identify the elements of OPPE and FPPE that must be addressed
- Determine how to select appropriate OPPE and FPPE activities and measures for your practice
- Describe when OPPE and FPPE must be performed
- Identify the role of the Department Chair/Practice Head,
 Administration and Risk management in OPPE and FPPE development and execution

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Overview

OPPE and FPPE established by The Joint Commission (TJC)

a. OPPE

- A screening tool to evaluate practitioners with privileges and identify clinicians with an unacceptable quality of care
- Not designed to identify clinicians who are delivering good or excellent care
- Screening tool; may have some false positives

b. FPPE

- Follow up process to determine validity of any positives found in OPPE
- Method to establish competency of new clinicians with no history of performance at institution

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Overview

TJC Requirements:

- Measures that are clearly defined
- Clear definition of who is responsible for review of measures
- Indicators/triggers/issues clearly defined
- Process clearly defined
- Results used in credentialing
- Application of FPPE and OPPE to ALL privileged practitioners
- Collaboration
 - Medical staff services professionals
 - Quality department staff
 - Medical staff leaders
 - IT support staff

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Overview cont.

- Measures that are clearly defined
 - Peer case review
 - Monitor practice patterns
 - Proficiency testing results
 - Amended reports
 - Turn-Around-Times
 - Complaints filed
 - Input from other departments/clinicians
 - Malpractice cases/Serious Unexpected Events or Outcomes
- OPPE review every 6 months
- Defined response or actions to adverse findings (including FPPE)

Draft - Dept of Pathology Ongoing Professional Practice Evaluation

Domain	Indicator	Physician Data	Expected Target	Acceptable / Unacceptable	Data Source
Patient Care	Correlation Studies: FS-Permanent section, Interinstitutional Review		<5% disagreement		Department QA Quarterly Reports
	Blind Review of Surgical Pathology Cases		100% compliance; No major discrepancy		Review of 15 randomly selected cases
Medical/Clinical Knowledge	 CME Compliance PT Performance 		Appropriate number of hours Passing Performance		Medical Staff Office
Practice-based Learning and Improvement	Use of CAP Protocols		< 5% missing		Tumor Registry Audits
Interpersonal & Communication Skills	Appropriate use of intradepartmental consults, and extradepartmental consults				Departmental QA Quarterly Reports
Professionalism	# validated complaints		<1		Medical Staff Office
Systems-Based Practice	Surgical Case TAT (deviation from benchmark)		<5% delayed		Histology Dept QA data

Summary

- OPPE and FPPE are not optional
- May use OPPE and FPPE data for physician competency (CAP Standard ANP.10010)
- Integrate in Lab QM plan
 - Make use of data you are already collecting
 - Make use of reports that are already being produced
- Integrate data collection into your routine and monthly schedule

Conclusion and Next Steps

- Please provide feedback on our survey
 - What other topics are of interest?
 - Would you be interested in being a moderator or subject matter expert?
 If so, contact Jackie Glanton at jglanto@cap.org
- Follow-up email after this roundtable to the entire community that will include links to related resources, content, and this recording

Practice Management Community of Practice

Next Session

SAVE THE DATE: September 10, 2019, 1:00 PM (CDT)

Topic: Have Difficult Conversations Without Being Difficult

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Conclusion and Next Steps cont.

- Practice Management Programs
 - Practice Managers Forum –
 Contact Jackie Glanton at iglanto@cap.org
 - Practice Management Workshop Register via:
 https://www.cap.org/calendar/practice-management-fundamentals-workshop
 or contact Jackie Glanton
 - 10-Hour Practice Assessments –
 Contact Anthony Battistone at <u>abattis@cap.org</u>

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