Performance Analytics Dashboard Quick Start for Laboratory Systems

Now proactively monitor performance with daily alerts to identify and mitigate potential negative patient harm with the CAP’s Performance Analytics Dashboard. This Web-based reporting tool provides reports at your convenience for the time period of interest to you.

Access the dashboard
1. Log in to e-LAB Solutions Suite.
2. Click lab selector and choose your CAP system number.
3. If your system has not been established, contact the CAP for assistance.
4. This option is recommended if you have more than five laboratories in your system.

Performance Analytics Dashboard

A. Navigation Tabs
B. Collapsible Filter Options
C. Online Help
D. Proficiency Testing Performance
E. Accreditation Performance

Apply filters to access only the data you need.

Customize reporting groups to segment your data. See “How to Manage Lab Reporting Groups” located in e-LAB Solutions Suite Help.

Look for trends in your laboratory and compare performance to the overall system and CAP-wide average.

Click on informational tiles to drill to recent or revised evaluations. Color-coded tiles prompt investigation—click to view the Analyte Scorecard report.
Typical Scenarios – Identifying Laboratories With Proficiency Testing (PT) Problems

OPTION A: Drill to specific analyte issues using color-coded tiles.

Drill down to the Analyte Scorecard by clicking on the yellow tile to view laboratories with unsatisfactory PT.

Navigate to the previous screen.

Sort by CAP # to identify laboratories with unsatisfactory proficiency tests.

Access an evaluation by clicking on a kit #.

Color-coded performance indicates unsatisfactory performance and satisfactory performance <100%.
Typical Scenarios – Identifying Laboratories With Proficiency Testing (PT) Problems

OPTION B: Compare individual laboratories’ PT performance to your system.

1. Navigate to the proficiency testing tab.

   Click to expand the Group Level Hierarchy.

2. Expand the filter options to see the data of interest to you.

   Compare a single laboratory’s PT performance to the system average and CAP-wide average for up to three years.

   Scroll through the list of laboratories to review color-coded performance indicators.

   Yellow highlights indicate acceptable <90%.
   Red highlights indicate acceptable <80%.

Reports can be printed or exported.
Click the site to view the PT performance by subspecialty and analyte.

Log in to e-LAB Solutions Suite to view a tutorial or select the ? to access dashboard help.
Typical Scenarios – Identifying Laboratories With Recurring Deficiencies

Navigate to the Report Links tab.

Click to view Inspection Results Summary report.

Navigate back to Report Links.

Scroll through the list of laboratories to review color-coded performance indicators.

Yellow highlights deficiency % higher than demographic group.

Red highlights greater than 2.5% deficiencies or a recurring deficiency.

Reports can be printed or exported.

Drill to see the Laboratory Deficiency Detail including recurring deficiencies.

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