Performance Analytics Dashboard Quick Start for a Single Laboratory

Now proactively monitor performance with daily alerts to identify and mitigate potential negative patient harm with the CAP's Performance Analytics Dashboard. This Web-based reporting tool provides reports at your convenience for the time period of interest to you.

Access the dashboard
1. Log in to e-LAB Solutions Suite (ELSS).
2. Select the Access Dashboard icon under Performance Analytics.
3. If you've never used ELSS, your laboratory needs to opt-in. Contact the CAP for assistance with the opt-in function.

Look for trends in your laboratory and compare performance to your demographic group and CAP-wide average.

Click on informational tiles to drill to recent or revised evaluations. Color-coded tiles prompt investigation—click to view the Analyte Scorecard report.
Typical scenario, drilling from the dashboard to an evaluation

1. Drill down to the Analyte Scorecard by clicking a mailing.
   - Quickly investigate further by drilling down to more detailed information by clicking on the hyperlinks provided.

2. Access an Evaluation by clicking a kit #.
   - Color-coded performance indicates unsatisfactory performance and satisfactory performance <100%.

3. Log in to ELSS to view a tutorial or select the ? to access dashboard help.
   - Phone: 800-323-4040
     847-832-7000 option 1
     (country code 001)
   - Email: contactcenter@cap.org

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